**` Adam C. Harte**  Washington DC | 512-743-6076 | adamcharte@gmail.com

 Clearance: Public Trust

**SUMMARY**
\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Technologist and thought leader with 19+ years of technical leadership & delivery, shaping innovative solutions across cloud technology, real estate, game/app development, healthcare, insurance, and education. Proven expertise in leading Agile transformations as Scrum Master and Agile Coach, driving efficiency and collaboration. Deep technical understanding of cloud platforms (AWS/Azure), ITIL processes, UX/UI design, SQL Server/SQL queries, and SDLC methodologies. Hands-on experience with leading industry tools including Salesforce, GitLab, Smartsheet, Jira, and the entire suite of Microsoft Products.

**PROFESSIONAL EXPERIENCE**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Slalom Consulting LLC 01/2020 – Present, Washington, DC**

* **Cybersecurity Project Leadership:** Currently leading an initiative to build out a Threat and Vulnerability Management program. Working as both a project manager and solution owner, delivering both ideation of process, approach, operationalization, and consideration of all risks & the mitigation strategy to address them. Successfully completed leading pivotal AWS standards & compliance and data discovery initiatives at a global toy and video game company, collaborating with diverse development teams to deliver games and expansions, while driving strategic organizational change management.
* **Process Optimization and Communication:** Empowered team members across multiple workstreams by developing streamlined communication channels and efficient processes for delivering work artifacts, reducing the need for time-consuming meetings.
* **Agile Expertise:** Led agile ceremonies and practices, including discovery interviews, event-storming, critical path analysis, backlog prioritization, acceptance criteria refinement, requirements management, risk mitigation, root cause analysis, brainstorming, retrospectives, and coaching to reinforce agile fundamentals.
* **ERP Implementation:** Meticulously created and managed project plans for a complex, multi-faceted Oracle ERP implementation, involving multiple workstreams.
* **Stakeholder Management:** Orchestrated daily task-force calls with 40+ business and technical stakeholders, efficiently triaging critical items to ensure a successful go-live.
* **Innovation:** Led a small team in developing MVPs and POCs to showcase the capabilities of Interaction Studio and Salesforce, demonstrating a forward-thinking approach to technology solutions.
* **Agile Transformation:** Facilitated the migration of data science teams to SAFe, identifying pain points and adapting workflows within Jira/Kanban to align with the team's unique needs.
* **Process Improvement:** Partnered with Slalom's data engineering team to create a Kanban workflow that enabled successful reporting within the new SAFe model, implementing WIP limits, enhancing predictability, minimizing context switching, and clarifying definitions of done/ready to optimize flow.
* **Client Relationship Management:** Served as project manager and scrum master for Slalom team, leading discovery efforts for a next-gen cloud-based approach to core foundation residency applications, negotiating SOW/pricing changes to secure future work opportunities.

*.***Booz Allen Hamilton 04/2019 – 11/2019, Washington, D.C.**

 *Lead Technologist*

* **Strategic Leadership:** Spearheaded technical aspects of numerous internal proposals and business development initiatives, shaping future planning and driving new client acquisition and growth with existing clients.
* **Innovation Catalyst:** Provided technical expertise and mentorship to enhance the internal Accelerator Program, fostering increased employee participation and adoption, ultimately driving innovation within the organization.

**JHC Technology, 12/2016 – 04/2019, Alexandria, VA**

*Senior Program Manager, USPTO (US Patent and Trademark Office) – AWS Cloud Operations*

* **Strategic Program Leadership:** Successfully led and executed a $12M active funding, $13M total ceiling USPTO contract, delivering critical cloud infrastructure solutions.
* **Agile Collaboration:** Partnered with government technical leads and product owners, driving operational maintenance and upgrades through a backlog managed within CA Rally, ensuring efficient delivery and alignment with client priorities.
* **Technical Team Management:** Managed and mentored a high-performing team of 12 cloud developers and engineers, fostering a culture of continuous learning and development, and ensuring the availability, security, and compliance of USPTO's AWS cloud infrastructure.
* **Performance Optimization:** Spearheaded continuous improvement and automation initiatives, enhancing operational capabilities and reducing manual effort, resulting in increased efficiency and cost savings.
* **Stakeholder Communication:** Established and maintained effective communication channels with all stakeholders, including government teams and cloud support, ensuring transparency and collaboration, and facilitating timely resolution of outages and issues.
* **Cost Optimization:** Conducted rigorous cost analysis and implemented optimization strategies for AWS infrastructure, resulting in substantial savings for the client while maintaining high performance and scalability.
* **Mentorship and Development:** Developed personalized training and mentorship plans for team members, addressing both technical and soft skills, fostering a culture of continuous learning and growth, and maximizing individual and team performance.

**LMO 07/2016 – 12/2016, Arlington, VA**

*Senior Digital Project Manager*

* **Digital Transformation Leadership:** Successfully spearheaded six client-facing projects, encompassing website redesigns, ongoing operations and maintenance, and software support, leading cross-functional teams of 3-15 members to deliver exceptional results.
* **Cloud Solution Architect:** Led and advised the implementation of a transformative cloud solution, replacing legacy infrastructure and achieving a significant $50,000 monthly reduction in infrastructure costs for the client.
* **Executive Communication:** Provided bimonthly progress updates, strategic recommendations, and risk assessments to Air National Guard senior leadership regarding the critical cloud infrastructure migration initiative, ensuring transparency and alignment with organizational goals.

**Addx Corporation 01/2015 – 7/2016, Alexandria, VA**

*Technical Analyst for USPTO (US. Patent and Trademark Office) – Program & Portfolio Support*

* **Strategic Technical Advisor:** Served as a trusted advisor to the IT Infrastructure Director, providing strategic guidance on workflows, roadmaps, and prioritization of initiatives to ensure alignment with organizational goals and objectives.
* **Budgetary Oversight:** Implemented a rigorous budget management system, monitoring and tracking itemized budget activities, and providing detailed weekly reports to branch managers, ensuring optimal utilization of resources and achieving 95% spending target each quarter.

**MRIS (now Bright MLS) 07/2014 – 1/2015, Rockville, MD**

*Technology Project Manager*

* **Technical Project Delivery:** Successfully managed five unique software release projects, overseeing both in-house teams and external vendors, while proactively identifying, documenting, and mitigating project risks to ensure on-time, on-budget delivery.
* **Agile Leadership:** Led agile-based projects, fostering collaboration and adaptability among team members, while maintaining transparent communication with project stakeholders and senior decision makers, keeping them informed of progress and key milestones.
* **Financial Oversight:** Effectively managed multiple project budgets, providing insightful analysis and reporting on successes and failures, enabling data-driven decision-making and continuous improvement.

**American Red Cross 05/2014 – 7/2014, Washington, DC**

*IT Project Coordinator*

* **Workflow Optimization:** Designed and implemented a multi-tier workflow approval process within Jira, streamlining requirements review and approval for business owners while facilitating a two-part Q&A process between business owners and development teams, enhancing communication and understanding throughout the development lifecycle.

**Blackboard Inc. 10/2013 – 4/2014, Washington, DC**

*Service Delivery Manager*

* **Client-Centric Service Delivery:** Masterfully managed all daily plans, activities, and project issues for a portfolio of eight active clients, cultivating strong, trusted advisor relationships with each client to ensure their success.
* **Strategic Infrastructure Optimization:** Developed and implemented comprehensive project plans to enhance clients' infrastructure, focusing on scalability, optimal performance, and growth, driving tangible business value for each client.

**eGlobalTech 09/2012 – 10/2013, Washington DC**

*Junior Project Manager for Health and Human Services Telecommunications Project*

* **Acquisition Project Lead:** Led the acquisition planning for a multi-million dollar tracking inventory and expense management system, projected to increase overall efficiency by 50%.
* **Risk Management:** Proactively identified and documented over 100 potential risks for senior leadership, presenting comprehensive mitigation strategies to ensure project success.

**Additional Work Experience**

Junction Point Studios – QA Analyst 12/2011 – 06/2012

Florida State University – Blackboard Support Technician 08/2008 – 06/2010

Florida Dept. of Health – Computer Technician 08/2006 – 06/2008

Florida Dept of Corrections – Computer Technician 06/2004 – 08/2006

**EDUCATION AND CERTIFICATIONS**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Bachelor of Science in Information Technology** | Florida State University, 2010

**Certificates**: Azure Foundations (2021); ICAgile Certified Professional (2019); ITIL Foundations (2018); Agile Scrum Foundations (2014)